

Value Provision

We have organized the values that the Group creates through business activities according to each stakeholder.

Customers	Contribution to expansion of customers' business through the resolution of logistics issues	• Provision of comprehensive logistics solutions not limited to "transportation" • Resolution of logistics issues according to customers' needs • Expansion of customers' business	The Group, centered on GOAL, provides services that go beyond the core express package delivery services. We contribute to the expansion of our customers' businesses by solving their logistics issues, such as developing tailor-made solutions that meet the needs of our customers and services that can solve problems that many customers have in common.
	Contribution to the reduction of Scope 3 CO ₂	• Promotion of decarbonization of the Company's service • Proposal of solutions leading to decarbonization	The Group is working to achieve carbon neutrality under our "Decarbonization Vision," which sets a target of carbon neutrality by 2050. In addition, as decarbonization of the entire supply chain becomes an issue for companies, we also provide transportation services with low environmental impact.
Partner Companies	Contribution to business growth of partner companies through entrustment of highly productive operations	• Improvement of productivity and working environment • Building good relationships with partner companies • Business growth support	The Group is supported by many partner companies, but in the logistics industry there are issues that need to be addressed, such as a shortage of drivers and overtime work. In order to maintain our network, we work with partner companies to improve productivity and create better working environments, and provide support to partner companies to achieve mutual growth.
	Creation of new value through collaboration	• Creation of new logistics solutions with start-ups • Research and development of the latest technology with outside companies and local governments	We are engaged in expanding our potential through initiatives such as collaboration with companies beyond the logistics industry and research and development using cutting-edge technology.
Employees	Friendly and fulfilling workplaces enabling diverse personnel to work	• Promotion of Diversity, Equity and Inclusion • Continuous improvement of work-life balance	The Group has formulated a human capital strategy linked to our growth strategy toward 2030, and we have put in place systems that allow each and every employee to fully demonstrate their abilities. We also provide an environment where employees can find satisfaction in their work by building a foundation for active participation and maximizing the value of our human resources.
	Provision of growth opportunities leading to the formation of careers of each individual	• Development of personnel • Fostering corporate culture	
Society	Stable provision of logistics services	• Handling social infrastructure essential for people's lives • Provision of express package delivery services matching the times • Responding to emergencies such as disasters and epidemics • Fulfilling the role as a designated public corporation and providing total support including transportation, storage and management of relief supplies	The Group contributes to the realization of a society in which goods desired by people from countries around the world are delivered to their homes as social infrastructure that enriches people's lives. In particular, we have a significant mission as a comprehensive logistics group providing express package delivery services business that have become increasingly important in recent years. We are focusing on the development, stability and affluence of society as an essential presence for realizing enriched lives.
	Contribution to local communities as a lifeline		
Shareholders and Investors	Stable dividends through sustained growth Enhancement of corporate value through engagement		We will continue to provide stable dividends to our shareholders through sustained business growth and increased profits from efficient business operations. Furthermore, we aim to communicate the appeal of the Company through engagement with the stock market, and further improve our corporate value.